

# IGNITING LEADERSHIP EXCELLENCE



## 32<sup>ND</sup> STERLING LEADERSHIP CONFERENCE

MAY 29 - 31, 2024 HYATT REGENCY ORLANDO

### MONDAY, May 27, 2024

3:00 p.m. – 6:00 p.m. Conference Registration and Information

### TUESDAY, May 28, 2024

7:00 a.m. – 6:00 p.m. Conference Registration and Information

8:30 a.m. – 4:30 p.m. Full-Day Pre-Conference Workshops (additional payment required - see registration form)  
*Sterling Criteria: The Performance Excellence Framework for Sustainability*

3:00 p.m. – 4:30 p.m. Conference Preview Session

4:30 p.m. – 5:30 p.m. Exposition Reception

6:00 p.m. – 7:30 p.m. Conference Preview Session

### WEDNESDAY, May 29, 2024

7:00 a.m. – 6:00 p.m. Conference Registration and Information

7:00 a.m. – 8:00 a.m. Continental Breakfast in lobby at the Exposition

8:00 a.m. – 9:45 a.m. Opening Keynote – **Richard E. Boyatzis**  
*Resonant Leadership: How Exceptional Leaders Create Passion for Sustaining Excellence*

9:45 a.m. – 10:15 a.m. Coffee Break at the Exposition

10:15 a.m. – 11:45 a.m. Workshop Sessions (Five Concurrent Sessions)

11:45 a.m. – 12:45 p.m. Luncheon

12:45 p.m. – 1:30 p.m. Networking at the Exposition

1:30 p.m. – 3:00 p.m. Workshop Sessions (Five Concurrent Sessions)

3:00 p.m. – 3:15 p.m. Transition

3:15 p.m. – 4:45 p.m. Workshop Sessions (Five Concurrent Sessions)

### THURSDAY, May 30, 2024

7:00 a.m. – 5:00 p.m. Conference Registration and Information

7:00 a.m. – 8:00 a.m. Continental Breakfast in Lobby at Exposition

8:00 am – 9:00 a.m. Speed Learning (includes three 15-minute sessions with 30 table topics)

9:00 a.m. – 9:15 a.m. Transition

9:15 a.m. – 10:45 a.m. Workshop Sessions (Five Concurrent Sessions)

10:45 a.m. – 11:00 a.m. Coffee Break

11:00 a.m. – 12:30 p.m. Workshop Sessions (Five Concurrent Sessions)

12:30 p.m. – 1:15 p.m. Luncheon

1:15 p.m. – 1:45 p.m. Final Networking at Exposition & dessert

1:45 p.m. – 3:15 p.m. Workshop Sessions (Five Concurrent Sessions)

3:15 p.m. – 3:30 p.m. Transition

3:30 p.m. – 5:00 p.m. Closing Session: Team Showcase Competition

### FRIDAY, May 31, 2024

7:00 a.m. – Noon Conference Registration and Information

7:00 a.m. – 8:00 a.m. Continental Breakfast

8:00 a.m. – 9:30 a.m. Workshop Sessions (Five Concurrent Sessions)

9:30 a.m. – 9:45 a.m. Coffee Break

9:45 a.m. – 11:15 a.m. Workshop Sessions (Five Concurrent Sessions)

11:15 a.m. – 11:30 a.m. Transition

11:30 a.m. – 12:30 p.m. Closing Keynote – **Jovan Glasgow**  
*Leading the Charge: Practical Steps to Transformative Leadership*

12:30 p.m. – 1:00 p.m. Book signing by Jovan Glasgow

1:00 p.m. Lunch on Your Own

5:00 p.m. – 6:00 p.m. Banquet Will Call

5:30 p.m. – 6:30 p.m. Governor's Reception

6:30 p.m. – 10:00 p.m. 32<sup>nd</sup> Annual Governor's Sterling Award Banquet

